



OLYMPUS
MANAGEMENT

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FOREWORD

I have been privileged enough to manage some of London's most exclusive addresses and properties of historic interest throughout my career.

In partnership with my wife, Ella, we founded Olympus Management in July 2022 with a vision of becoming a leading firm of Chartered Surveyors who support local communities and enhance asset values with service and sustainability at the forefront of our thinking whilst navigating clients through the complexity of building safety compliance.

We have achieved this with strong organic growth year on year offering transparent, honest management with service and communication at the heart of what we do which has been recognised by our industry awarding us Managing Agent of the Year (1,000 to 3,000 units) in 2024 and 2025 at the national News on the Block Property Management Awards ■

Jamie Fletcher



Jamie Fletcher
BSc (Hons) MRICS MTPI
Managing Director



Ella Fletcher
BA (Hons) MTPI AssocRICS
Operations Director





OUR SERVICES

Olympus Management are experienced in Block and Estate Management. We support local Resident Management Companies (RMC), Right to Manage companies (RTM) and Freeholders alike.



Jamie and Ella are easy to deal with, responsive, understand the needs of their customers, and are always pragmatic about presenting various options for any problems that may arise.”

MANAGEMENT
COMPANY DIRECTOR



✓ Professional Property Management	✓ Transparent Financial Management	✓ Visible Health & Safety Compliance	✓ Building Surveying & Capital Works
✓ Procurement of Building Services	✓ Management of Site Personnel	✓ Corporate Governance	✓ Company Secretarial Services
✓ New Build Property Consultancy	✓ Built to Rent Management	✓ Out Of Hours Emergency Call Handling	✓ Property Protection Solutions



COMPANY OVERVIEW

Olympus Management provides expert block and estate management across London. We care about our customers and pride ourselves on offering an exceptional customer experience.

We offer a personalised experience and a level of service that has been highly commended by our clients. Our highly skilled and qualified team is led by founding directors, Jamie and Ella Fletcher who have over two decades of experience.

As a Chartered Surveyor, Jamie's knowledge, ethics, and passion for property management are the foundation of Olympus's core values in honesty, integrity, competence, service, respect, and responsibility. Partnered with Ella's operational approach is how the team consistently anticipate problems and resolve complex issues and direct clients to cost effective and time efficient solutions.

Olympus Management is powered by B-Hive Property Solutions. By working in partnership with B-Hive, we provide real-time transparent financial management, visible compliance records, expert Landlord and Tenant advice and a five-star customer experience delivered to you by our London-based team ■



I wish we had moved to Olympus Management years ago. They have assisted the Directors of the freehold company (of which I am one) and the leaseholders superbly at every turn. I could not recommend them highly enough."

MANAGEMENT
COMPANY CHAIRMAN



“We strive to anticipate problems and direct clients to cost effective and time efficient solutions through our proactive approach to management.”

Jamie Fletcher
BSc (Hons) MRICS MTPI
Managing Director





HOW WE DO IT

Olympus Management work with a hand-picked team of dedicated professional and qualified surveyors, engineers, accountants, solicitors, and contractors to ensure value for money without compromising on quality or safety.

We work with like-minded individuals that represent our values in honesty, integrity, competence, service, respect, and responsibility.

Working in partnership with B-Hive Property Solutions we have access to a team of 100 administrators which in turn gives clients the peace of mind that the front end service is provided by a personable, professional, qualified team who are supported back-end by a large network under service level agreements.

All operations are recorded on our bespoke interactive management portal. In addition to having several key features such as task management and a digital workflow, the platform offers development specific branding, digital parcel and key management, and site inspection reports in real time. The platform allows clients to have full visibility of purchase ledger, expenditure, arrears, and compliance at the click of a button as well as an interactive dashboard with all residents to check out building information and raise requests ■



RESIDENT ENGAGEMENT

At Olympus Management, we believe successful block management is about more than buildings — it's about people.

Strong resident engagement sits at the heart of thriving developments, and we are committed to creating communities where residents feel informed, heard, and valued.

We prioritise clear, consistent communication through our accessible digital portal, timely updates and transparent reporting. Whether it's service charge information, maintenance schedules, or community notices, we ensure residents always know what's happening in their building. Our responsive team is approachable and proactive, providing prompt answers and practical solutions.

Beyond day-to-day management, we actively support initiatives that enhance community living. From facilitating residents' meetings to encouraging social events and shared improvements, we help create spaces that feel welcoming and well cared for. We work collaboratively with resident associations and directors to build trust and long-term relationships.

By combining professional expertise with a people-focused approach, Olympus delivers management that strengthens communication, enhances communities, and ensures every development we manage in London is a place residents are proud to call home ■



BUILDING SAFETY

At Olympus Management, building safety is our highest priority. In line with the Building Safety Act 2022, we take a proactive and transparent approach to compliance, particularly in relation to higher-risk buildings.

We understand the enhanced responsibilities placed on Accountable Persons and Managing Agents, and we work diligently to ensure every development meets the required legal and regulatory standards.

For higher-risk buildings, we support the registration process with the Building Safety Regulator, maintain accurate and accessible "golden thread" information, and coordinate robust safety case reports. Our Compliance Manager works closely with the property team, fire engineers, surveyors and legal advisors to ensure risks are properly identified, assessed, and managed.

Clear communication with residents is central to our approach. We provide regular, transparent updates on safety measures, planned works and compliance requirements, ensuring residents understand both their building's safety systems and their own responsibilities.

Through rigorous processes, expert oversight and collaborative working, Olympus delivers confidence, compliance, and peace of mind — safeguarding both buildings and the people who live in them ■



On behalf of the RTM I'd like to thank Olympus for the fantastic progress you have made in the smooth running of our large, complex and listed development. The specialist knowledge of our leases and covenants has been invaluable in resolving a number of very long-standing issues."

MANAGEMENT
COMPANY DIRECTOR



Olympus Management provides an unparalleled service. I would highly recommend them for their attention to details, understanding and knowledge on complex matters such as the Building Safety Act and making sure our buildings are properly cared for. Jamie and the team go above and beyond and they do more than any other property manager I've ever worked with over the past 15 years."

MANAGEMENT
COMPANY DIRECTOR



MEMBERSHIPS



AWARDS



“

Olympus Management are quick to respond when contacted, proactive in getting maintenance done and have managed to progress major works during the first year when we had been let down by the (much larger) preceding management company. I am very happy we made the switch to Olympus.”

MANAGEMENT
COMPANY DIRECTOR





CONTACT

Speak to our team to learn how we enhance community engagement and asset value with transparent leasehold management.

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Scan to visit our website and submit an enquiry:



